



Conergy PremiumPlus warranty

**The premium warranty  
for premium quality.**



**CONERGY**

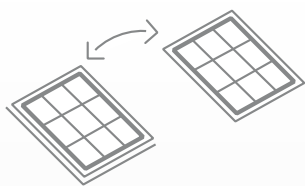
# Conergy PremiumPlus – the added-value warranty for Conergy PowerPlus solar modules

Our promise is to your advantage: With Conergy PowerPlus solar modules you receive a minimum of 25 years of long-term high performance for your solar energy system thanks to Conergy premium quality "made in Germany". And because that is not enough, we also offer you a warranty that is second to none. It is exceptionally customer-friendly, easy to understand and offers long-term security. That's why we call it the Conergy PremiumPlus warranty.

The Conergy PremiumPlus warranty will be available free of charge for all Conergy PowerPlus solar modules purchased after 1 February 2012. No matter whether your installation is on a private residence, a commercial building or free-standing. The only requirement is, the modules need to be registered. This allows us to react even better and even quicker in the worst case scenario and offer you an unrivalled service.

**Exclusively for Conergy  
PowerPlus solar modules  
purchased after  
1 February 2012**

The new Conergy PremiumPlus warranty combines the services outlined here in one package. The complete warranty conditions can be found at [www.conergy.com/PremiumPlus](http://www.conergy.com/PremiumPlus).



## All-inclusive exchange service

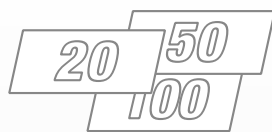
During the product warranty period, if the Conergy PowerPlus solar modules display a fault, they are immediately repaired or exchanged for identical Conergy PowerPlus modules of the same performance category. This even applies for optical changes beyond natural ageing.

### Standard in the industry:

Many manufacturers do not exchange solar modules in the case of damage, but only refund their value at that time. Other manufacturers replace the defective solar module with any new one, which may have a different performance and format.

### Your PremiumPlus advantage:

Your solar energy system always operates at top performance. It won't display any optical defects – the aesthetics of your home are preserved.



## Customer-friendly cost system

Conergy covers a fixed sum of the costs of the entire case: testing, dismantling, reinstallation, removal and recycling of the solar modules.

### Standard in the industry:

Most manufacturers only cover the costs for transporting repaired or replaced modules back to the customer. The customer then has to cover the testing, shipping and installation costs himself.

### Your PremiumPlus advantage:

Clear cost control with Conergy PremiumPlus for added financial security.



## Independent experts:

For example, if you discover reduced performance, we decide together which expert should assess it. We accept all independent experts, e.g., institutes certified by the IECCE. Of course, it goes without saying that we cover a fixed sum of the testing costs in acknowledged warranty cases.

### Standard in the industry:

Many manufacturers decide themselves whether they accept damage. Independent experts are often not acknowledged.

### Your PremiumPlus advantage:

You receive an objective evaluation of whether you are entitled to make a warranty claim. Then we take action. No ifs, no buts.



**"It's good that Conergy PremiumPlus comes with a warranty I can rely on. And not one that just finds a way of getting out of it when the time comes."**



**12-year product warranty**

In the scope of Conergy PremiumPlus, we extend the period of your product warranty to a full 12 years.

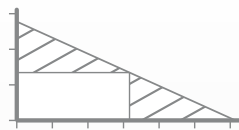
**Standard in the industry:**

Other manufacturers guarantee a 5-year or 10-year warranty.



**Your PremiumPlus advantage:**

You have two extra years of full security for your solar modules.



**25-year linear performance warranty**

With the linear performance warranty of Conergy PremiumPlus, we offer you even more guaranteed module performance. Completely without warranty drops.

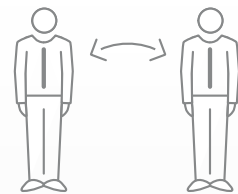
**Standard in the industry:**

Many manufacturers guarantee a warranty based on performance tiers, for example 90% of the nominal capacity from the first to the tenth year and 80% as of the eleventh year. In this case, you are guaranteed less performance, already in the first year.



**Your PremiumPlus advantage:**

If the performance of a module drops more than average in just a short time, you are entitled – unlike in the tiered option – to a new solar module.



**Transfer of warranty rights**

If you sell your solar energy system or even the entire building, the Conergy PremiumPlus warranty can be transferred to the new owner quickly and easily.

**Standard in the industry:**

The warranty is often offered for a specific individual. In other words, warranty on the modules expires with the sale of the house including the solar energy system.



**Your PremiumPlus advantage:**

Your solar energy system increases the value of your home. It continues to increase, even if you want to sell it.

**OUR WORLD IS FULL OF ENERGY.**



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